

2003 Water Quality Report Notification

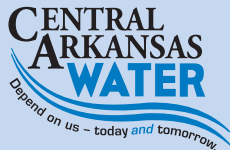
During the month of June, you will receive your *2003 Annual Water Quality Report* from Central Arkansas Water (CAW). The report will provide you with the latest information about how your drinking water measures up to federal and State of Arkansas standards. The report will arrive by mail.

We are pleased to share that for the 12-month reporting period of 2003, the water that we delivered to your home, business, or industry was of a better quality than required by the federal Safe Drinking Water Act (SDWA) and Arkansas' Rules and Regulations Pertaining to Public Water Systems. We had **ZERO violations** of federal and state standards.

In addition to a summary of the monitoring and testing program in place to ensure the safety of your drinking water, the report also includes information on projects we undertook during the year to improve water service and fire protection service.

The *2003 Annual Water Quality Report* is a requirement of the Consumer Confidence Rule of the federal SDWA. The CAW Board of Commissioners and utility employees hope that you will take a look at this year's report and be assured that you can have consumer confidence in our commitment to providing you with the best water service possible at a fair price.

Depend on us — now and in the future.



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