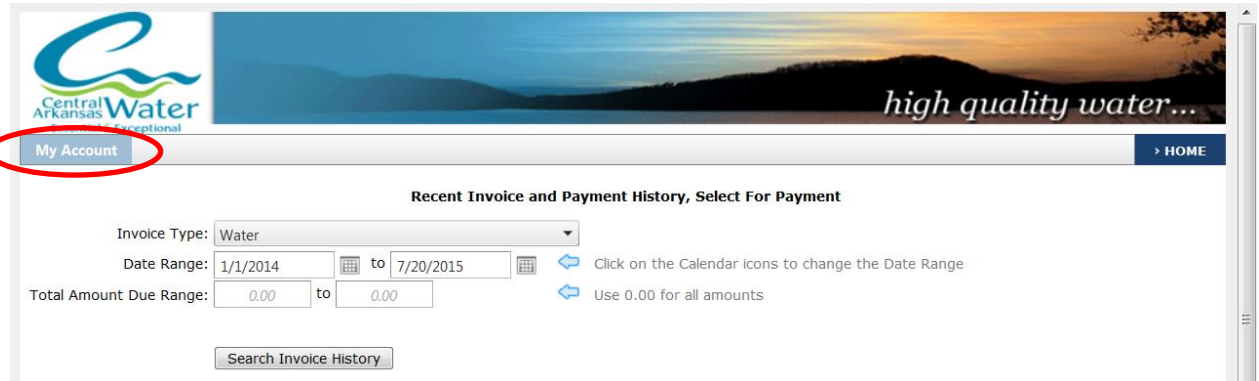
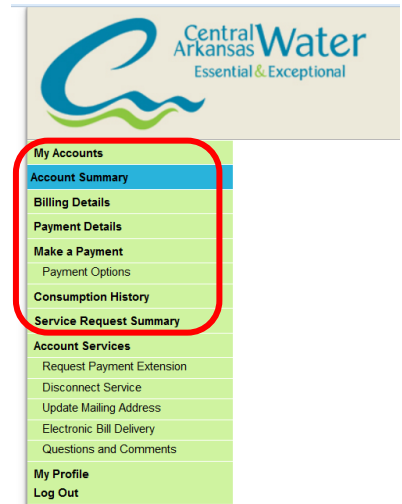


Steps for Enrolling in Auto-Pay

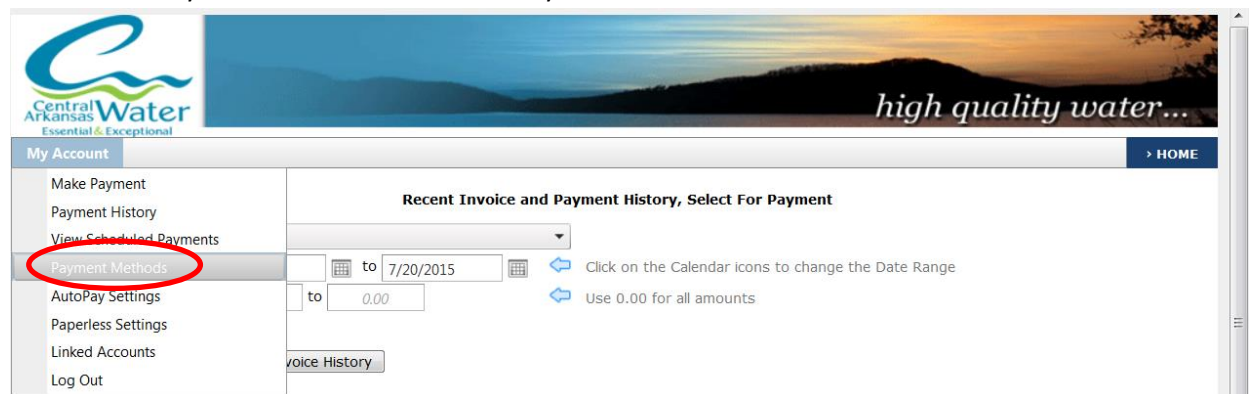
- 1) Login to myaccount.carkw.com
- 2) Click on a link for "Set Up Auto-Pay Plan" or "Make Payment" button [Make Payment](#).

The link or button can be found on the following pages:

- a. My Accounts
 - b. Account Summary
 - c. Billing Detail
 - d. Payment Details
 - e. Make a Payment
 - f. Payment Options
 - g. Consumption History
 - h. Service Request Summary
- 3) Click on the My Account menu at the top left of the page

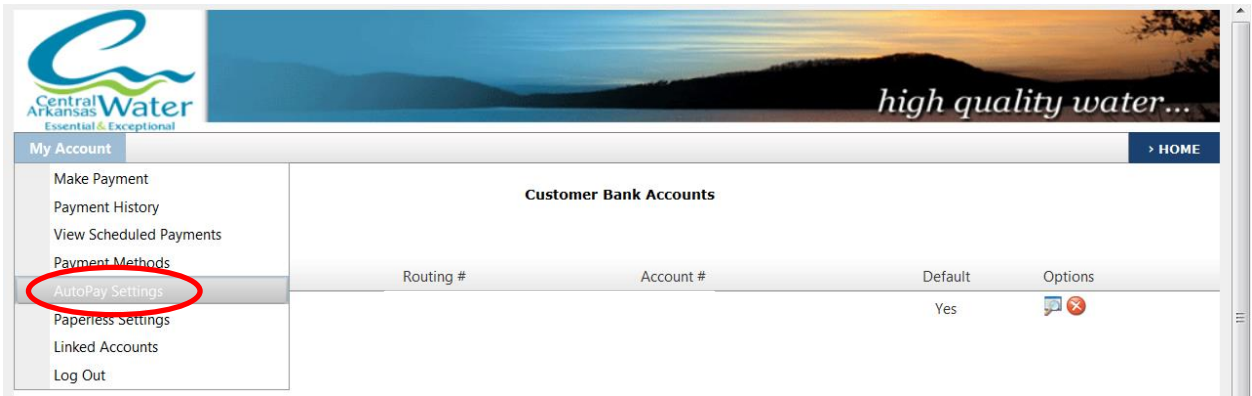


- 4) Click on the Payment Methods item in the My Account menu



- 5) Follow the steps on the page to add a bank account or credit card to use to make the auto-pay payments.

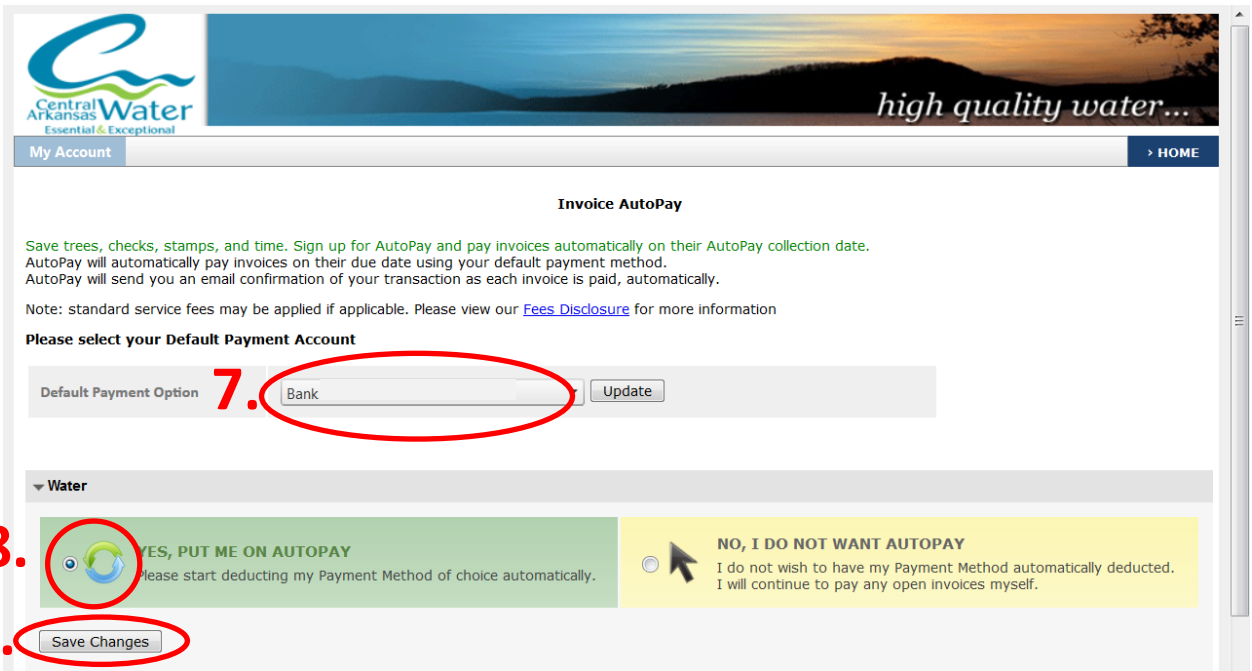
6) Click on the AutoPay Settings item in the My Account menu



7) Select the payment option that you would like to use for Auto-Pay

8) Select the YES, PUT ME ON AUTOPAY box

9) Click the Save Changes button



10) Check your email inbox and click the COMPLETE REGISTRATION link in the email to complete the signup process



Dear CUSTOMER:

Thank you for enrolling in Central Arkansas Water's automatic payment program on 7/20/2014 6:33:49 PM.

.....
To finalize your enrollment in AutoPay, you must click on the link below to verify that you have received this notification and accepted the terms and conditions associated with this service.

Sincerely,
Central Arkansas Water

[Online Billing Terms and Conditions](#)

[Online Billing Privacy Policy](#)

I have read and Agree to the AutoPay Terms and Conditions below. **10.** [Complete Registration](#)